

## *Rejuvenation Massage Cancellation Policy:*

- *Your business is valued and your cooperation is appreciated. We are making a commitment to you to guarantee your appointment time and refusing all other requests once you have made the appointment.*
- *A 24-hour cancellation notice is required for any scheduled appointments including gift certificate sessions.*
- *Missed or no-show appointments will result in your being charged the full amount of the session booked unless the appointment can be filled.*
- *Depending on our booking schedule, late appointments may not receive the full session time allotted for the treatment service booked: Full payment is required..*
- *Emergency cancellations are determined by the Massage Therapist discretion.*